

# INDEMNITY FORM



GUEST NAME & SURNAME: \_\_\_\_\_ GUEST ID: \_\_\_\_\_

DATE OF ARRIVAL: \_\_\_\_\_ DATE OF DEPARTURE: \_\_\_\_\_

Check In Time: From 14:00 until 18:00 (can be negotiated)

Check Out Time: Strictly 10:00am

(We do consider special requests for later Check-in times when possible)

## **IMPORTANT NOTICE:**

Breakage and Keys

### **Keys: Important Message:**

On day of departure please leave your keys in the key lock box and lock the door when you leave the apartment as well as to activate the alarm. You will be charged R350 for not depositing the keys in the designated key box. Breakages and/or shortages will be charged.

### **Safety & Security**

Your safety and security is as important to us as your comfort. We offer a safe and secure facility to our Guests. We do however urge you to take the necessary precautions to secure yourself and your belongings. Always make sure that you lock your vehicle and apartment and that you keep your keys safe and out of sight. The gates open and close with an electronic controller (attached to your room keys). Please close the Gate behind you so that outsiders are deterred from entering. Speed limit 15km.

### **Strictly NO Smoking / NO vaping in the Apartment**

Your co-operation in this regard will be appreciated. We have a dedicated smoking area and smokers are prohibited to smoke immediately outside the entrance. Please use provided ashtrays and keep area cigarette free.

### **Furniture and Equipment**

If a guest damage the linen/furniture/appliances in the unit, the guest will be held fully responsible for the cost to repair or replace the damaged goods.

Please do not move or remove any furniture and equipment from the Apartment.

### **Noise Levels**

MFT Guests are expected to show consideration to our neighbours and fellow guests by keeping noise levels to a minimum. It is not allowed to play music out of any vehicle, unit or stereo systems. Noise timeout is 22:00. No singing or gatherings may be allowed in the apartment or parking area.

### **Lost Property**

Please ensure to take all personal and valuable belongings on your departure as MFT Guest House and its owners and personnel will not be held responsible for personal belongings left behind. MFT Guest House do not accept responsibility for any injuries, losses and or damages to persons and or personal property or inconvenience due to power failures and / or acts of God.

**NO Pets Policy**

No pets allowed on property or in apartment.

**Inventory**

Please check your apartment's inventory immediately upon arrival and report any discrepancy or damages.

*As is required in terms of Section 49 of the Consumer Protection Act we specifically draw your attention to each of the terms and conditions above, which you, by signing this form, agree that you have read, understood and agreed to before your stay.*

*We adhere to The Protection of Personal Information Act, Act 4 of 2013 ('POPI') and the Consumer Protection Act, Act 68 of 2008 ('the CPA') in order to protect our guests from harm and their right to privacy. We ensure the integrity and safekeeping of personal information in our possession or under our control. We will take steps to prevent the information being lost or damaged, or unlawfully accessed. prescribes requirements to be met by both the parties.*

SIGNED AND ACCEPTED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

